

August 25th, 2020

Seniors Coalition Summary

On August 25th, 2020, Lionsview Seniors Planning Society held a Services to Seniors Coalition meeting over Zoom with the support of co-chair Tricia Alsop from North Shore Neighborhood House. The agenda had four main topics: burnout, what worked and what did not for re-opening, funding and leadership. Each subject was presented respectively by Annwen Loverin from Silver Harbour Jill Lawlor from the District of West Vancouver Seniors' Activity Centre, Denise Howel from the West Vancouver Foundation and Elaine McHarg from the West Vancouver Foundation.

Annwen Loverin discussed the distinction between stress and burnout and preventing burnout by addressing factors that exacerbate stress. Additionally, discussing the increased pressures on staff to compensate for work previously done by volunteers.

Jill Lawlor described the strong desire for many in the community to return to in-person programming in the activity centre and the success of re-purposing rooms to fit specific programs. As well as discussing the success of their food delivery program that also caused increased connection with the community. One aspect that did not work was having exclusively online registration, but instead recommended a combination of online, over the phone and in-person registration

Denise Howell described funding in response to Covid-19; however, spoke to the concern that funds are largely depleted. Therefore, there is a need to raise more funds and support non-profits. Fortunately, the Community Grants will open in November with a COVID-19 lens while still focusing on funding non-COVID related projects.

Elaine McHarg, described the various leadership training opportunities being held throughout the fall and spring 2021, including donor management and HR managing remotely.

Themes throughout discussions included uncertainty in preparing for the fall programming with depleted funding, turnover in volunteers returning to work, and worsening weather effecting programming. However, there is much collaboration between organizations and the positive news that the Lieutenant Governor in Council made the *COVID-19 (Limits on Actions and Proceedings) Regulation* under the *COVID-19 Related Measures Act*, SBC 2020, c 8 (CRMA), protecting non-profits from Covid-19 related insurance issues as long as they are not grossly negligent.