North Vancouver City Library celebrated 10 years in present location September 2018
From 1975 to 2008 we were across the plaza in what is now the eastern side of City Hall.
Before 1975 the library was located on a wedge between West 8\textsuperscript{th} and West 12\textsuperscript{th} which now houses an apartment called “The Library”.

Before that location it was housed in several areas of Lower Lonsdale including Presentation House and the North Shore Women’s Centre since 1924.
Civic Plaza

The “new” location has a great plaza. It is so warmly used for lounging, playing, listening to music, selling produce, showing summer night movies, gathering with friends and so much more.
Spokes ‘n’ Words

The library is not just a building

Book bike added tour location in 2018

The library is on the go at community events

Pedal and e-motor powered
1st Floor
As you enter the library, you are hopefully greeted by a friendly face and our wall of “Welcome” in many languages
1st Floor
To your right is the retail area with the newest released books, staff recommendations and comfy seating.
1st Floor
To your left
Our new Lounge area.
This is presently a work in progress
The wall between the library and the café was removed.
We will have foldable doors for closed area.
(library in the morning & café in the evening)
1st Floor
On to the Children’s Department.
On the way is the Hold Pick Up and Free Handout area
The program room on the right hosts the NV City SAT every 4th Thursday of the month.
1st Floor
Children’s Department

DVDs
Computers
Imagination Tree
(online – several options)

Books
Study Area
Dancing Bear
1st Floor

Lovely Children’s Garden
1st Floor
Behind the scenes
Acquisition Department
where items are received and deleted from our collection, along with a few repairs, and other tasks
1st Floor

Behind the Scenes

Sorting Room

where books being returned are sorted into bins before going onto trolleys to be shelved. Surrey library started this process, North Van District used it for a while, but it did not work well, so they like WV still manually sort.
Head upstairs to the 3rd Floor.

On the way is Wilbur’s Web, one of the library’s art installations.
About 5 years ago we undertook a huge project, and made the collection a little more like a bookstore, putting like items together, and then sorting by Dewey decimal, (this helps staff find the item on the shelves.)
3rd Floor

**Information Desk**
Staff ready to help

Reference Material
Consumer Reports
(planning to buy, check reviews & compare)

Financial information
Government documents
Citizenship Information
Phone Books
(Online – Government Docs and Consumer Reports)
3rd Floor

A seating area to sit and read

ESL collection
(English as a Second Language)

Foreign languages books
5 Languages
based on NV City Ethnic Census
Farsi, Chinese, Korean,
Spanish, Tagalog,
plus French
(in Canada it is not a foreign language)

Partnership with Hope Centre
Access to Kelty Dennehy Mental Health Resource Centre material
3rd Floor
Interesting Collections

Sustainability Collection
Watt Meter - electricity using
Power Monitor – electrical cost
Radon Kit - radon in house

Seed Library
Partner with Edible Garden Project
Take seeds, plant them, harvest plant, save seeds, return to library
3rd Floor

16 Public Computers

Always is high demand
Get 1 hour per day

Extensions available,
if low demand, writing exams
or filing out forms

Reserve a computer at the
booking station, for next
available machine

Sign into a computer using
your library card or guest pass

Photocopier & Booking Station
3rd Floor

Scanner & Microfilm / Microfiche Reader
Genealogical research
Newspapers from late 1800s
NS News sent to film 2x / year
Only resource when their building burned, many years ago

Large Print Reader
Put a book or document on a sliding plate and enlarge the font.
Colour of the letters or background can also be changed to make reading easier.
(yellow on black)
3rd Floor Technology

Digital Services Coaching
Book 1 on 1 training with staff for help with computer issues.
45 minutes sessions

Digitization Station
Modernize old media items
Initial training session then up to 4 hours / day
Convert slides, videos, negatives and pictures to a memory stick.
Convert audio items records and cassettes to a memory stick.
3rd Floor

Recording Studio

Latest edition

Sound proof room

Record music if a musician
Do podcasts
Make own films
Record you tube sessions
Record resume for job interviews
3rd Floor
Community Learning Lab

Coming soon...
Tenders have gone out
Enclosing the under used balcony
3rd Floor
Leaving the 3rd floor by elevator
Administration Office with the Chief Librarian & PR Staff is to the left.
Library’s Meeting Room is on the right.
Used for a variety of library programs and community groups.

Outside Meeting Room

Inside Meeting Room
Seniors Programs

Seniors’ Gathering
2nd Tuesday of the month
10am to 11:30am.

Just celebrated 8 years.

Core group of 12
more depending on topic

All candidate meetings
1 of best in area
60 to over 150 people

Tuesday October 8, 2019
Federal Election
all candidates meeting

Planning session 2x / year
Seniors request topics
Chat – all participate
round table on various topics
Jokes – share funnies, that get
shared around the world
Collaborative Programs

Robyn – Lionsviews’ previous coordinator

Silver Harbour, NSNH & JBCC talk about Seniors Programs.

Partnered in 2018 with Lionsview and Allies & Aging
With a Transit program
“How to use and ride it safely”
Collaborative Programs

July 2017 partnered with City SAT “Seniors on the Go”
Keeping seniors street safe & best ways to get around.
Speakers from Silver Harbour, NV City Staff & RCMP

April 2018 Cherian presented Technology and Seniors inspired after hearing presentation at the Coalition Mtg.
He also presented at WVML
Collaborative Programs
2 Senior Expos celebrating International Seniors Day

NS Comm. Resources
Alzheimers’ Society
NSNH

Lionsview & Silver Harbour

Van Coastal Health
Keep Well
2nd Floor – Readers Floor

- Quiet Study Room
- Boardroom
- Magazine & Newspapers
- Reader’s Advisory / Info Desk
- Fiction Collection
- Book Club
- CD Books
- Large Print
- Dvds – Movies / TV Series / Docs
- CD Music
- Teen Collection
- Study Rooms
2nd Floor

Quiet Study Room

Started as the Media Room
dvd & audio collection
Collection downsized
& moved to new area

Increasing demand for
3rd Floor Program Room
Studiers displaced
needed new home, so
moved to the quietest area

Quiet Study Room & Copier / Printer
2nd Floor

CD Music Collection
Classical  
Country  
Popular  
New Age  
Multicultural  
Movie Scores

The Boardroom
Meeting Room  
Study Room
2nd Floor

Magazines & Newspapers

Newspapers
Do not go out
(Online - Press Display)

Magazines
Newest editions do not go out
Older editions go out for 1 week
(Online – RB Digital)

Monthly Display
Topic of the month or Season

Magazine Racks & Monthly Reading Display
2nd Floor
Information Desk
Reader’s Advisory

Online – Novelist
Find author and series lists
Read-a-likes

Online – Outlook Online
(Interlibrary Loans)
If we do not have an item
we can try to get it from
another BC library
Generally here within 2 weeks

Fantastic Fiction
www.fantasticfiction.com
All books written by an author
Great for series information
Old library had no place for teens. Library lost readers from 12 to 18

The Room especially for Teens to keep interest in reading & the library

Monday to Friday from 3 to 6 Activities and Study.

Teen advisory plan programs 1 sits on the Library Board

When classes are in, room used for meetings and other study.

Online - Solaro
2nd Floor

Graphic Novels
Just outside the Teen Room

Comic book format, but not the old fashion kind.

Many are works of art.

Study Rooms
We have 2 for 2 person collaboration – great for tutors

Book at 2nd Floor Info Desk in person on the day of

2 hours / day
2nd Floor
Large Print Collection

Books with a larger font
Generally Bestselling Authors
Fiction / Mysteries / Westerns & Non-Fiction
1 Magazine – Reader’s Digest (US)

New & Recommend book shelf
& Large Print Readers Digest
2nd Floor  
Fiction Collection

Hardbacks & Paperbacks  
Fiction  
Mysteries  
(Thrillers with Fiction)  
Science Fiction / Fantasy  
(separate PB areas)  
Westerns  
Romances  
(separated in PB only)
Book Club
About 70 titles
12 copies of 1 title
For group reads
Take out 1 or more.

General Public Audiobook Collection
(Nonfiction near the washrooms)
Great for commuting or exercising.
(Online – Cloud and RB Digital
Download Audiobooks and Ebooks)
**DVD collection**  
3 genres  
Movies - filed by title  
TV series – filed by title  
(British series are very popular)  
Non-fiction – filed by dewey subject  
(Travel, Nature, Exercising)

**Video Games**  
Variety of formats.  
Xbox  
Playstation 3 & 4  
Wii

*Some Blu-Ray movies are available, but only when in a 2 pack with a regular dvd*
Special Services Audiobooks

Register at home library
Self Declare Disability & Sign Form

Audiobooks known as DAISYs
(Digital Accessible Information SYstem)

Need a DAISY player
Plays
DAISY/MP3/CD books/CD Music
Can download to new machines

Collection in Staff Area
Books chosen for patron
based on interview & requests

CD Books are often used to fill
patron requests

Books placed on shelves
waiting for pick up or delivery
History
Once produced Audiobooks for BC
Funds cut - 50 titles / year
& exchanged for 50 CELA titles
2010 - All funds gone & no CELA
BCLA-AIG searched for solution
NNELS stepped in
InterLINK works with NNELS
NNELS digitized many of ILINK’s titles
InterLINK will burn disc for library

Pool Collection
12 InterLINK libraries of Lower Mainland contribute money towards collection
Books distributed & housed within those libraries
3 libraries / year meet 3 times to chose commercial titles for collection
Database with titles & location
Disc and Download Material
Request titles for patrons as needed
Work closely with all libraries, but especially NS to promote service
Additional Audio Resources

**NNELS** – National Network for Equitable Library Service

- Supported by province of BC
- Download titles
  - (Discs can be “burned” for patrons through InterLINK)
- 75% of titles are digital voices
- Will produce requested items
- Access through Library Registration

**CELA** - Centre for Equitable Library Access (not NVDL)

- Subscription
- Lots of Canadiana
- Human Narrators – volunteers
- Bookshare – US – good NF - digital voice
- Discs & Downloads provided
  - Direct to player
  - Discs by mail
- Magazines & Newspapers
- Deposit collection - Use ½
- Access through Library Registration
- If download, 1 time contact
Special Services

Home Services
“Can’t come to the library, the library will come to you!”

Delivery within our municipality (NVD & WV also do)

Books chosen for patron based on interview and requests

Deliveries once a month
Call Monday
Delivery Wednesday afternoon (or arrangements)

Books delivered in bag
Swap bags at door
North Vancouver City Library
https://www.nvcl.ca
Special Services
Margarete Wiedmann - 604-998-3460

North Vancouver District Library
https://nvdpl.ca
Talking Books & Home Services
Yvonne Thompson - 604-990-5800 ext 8125

West Vancouver Memorial Library
https://westvanlibrary.ca
Assistive Services
Kelly Bailey - 604-925-7437

Public Library InterLINK -
https://www.interlinklibraries.ca

Humanware
http://www.humanware.com/en-canada/home
1-888-726-7273

Canadian Assistive Technology
www.canasstech.com
1-844-795-8324 (in Burnaby)
Online Resources

https://www.nvcl.ca

NVCL library card required & must be a NV City resident

Outlook On-line – Interlibrary Loan
Cloud Library – Ebooks & Audiobooks
RB digital – Ebooks, Audiobooks, Magazines & Movies
(NVDL has Libby aka Library to Go)
IndieFlix - films
Novelist - similar authors or subjects
Lynda.com – computer tutorials
Mango Languages – learn a language
Press Reader – newspapers
2 car repair databases
Children’s Resources - Tumblebooks
Teen Resources - Solero
Future
The library continue to evolve both physically & virtually to keep up with patron needs

Come Visit!
Questions?