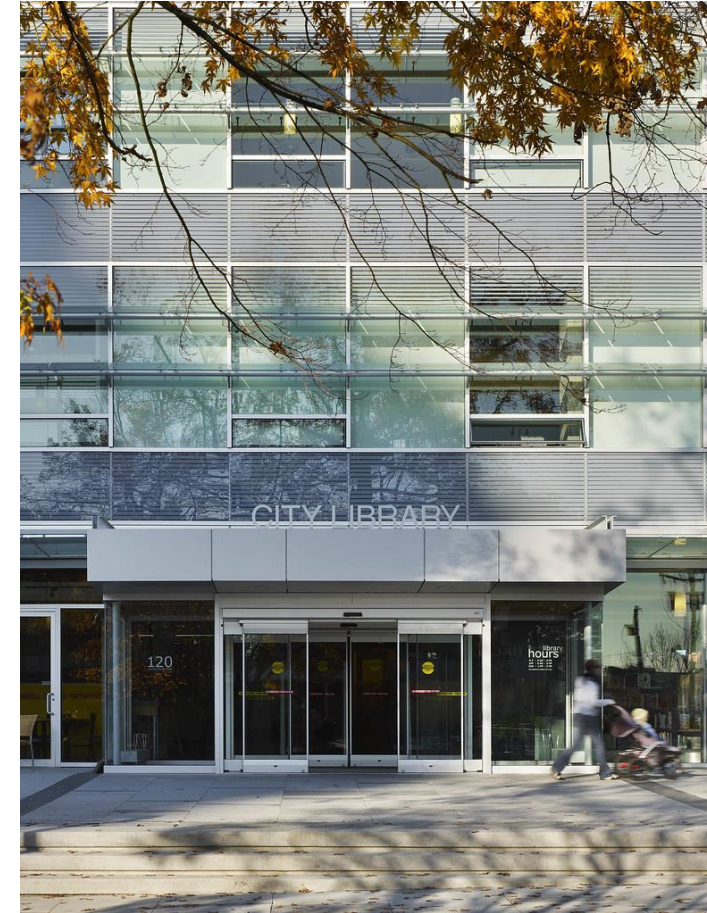


North Vancouver City Library

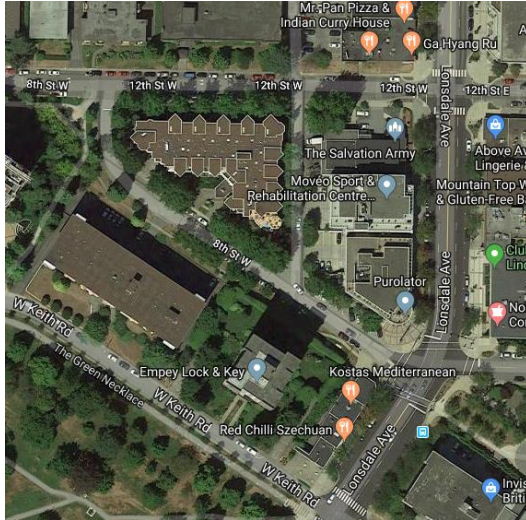
celebrated 10 years in present location September 2018



From 1975 to 2008 we were across the plaza
in what is now the eastern side of City Hall.

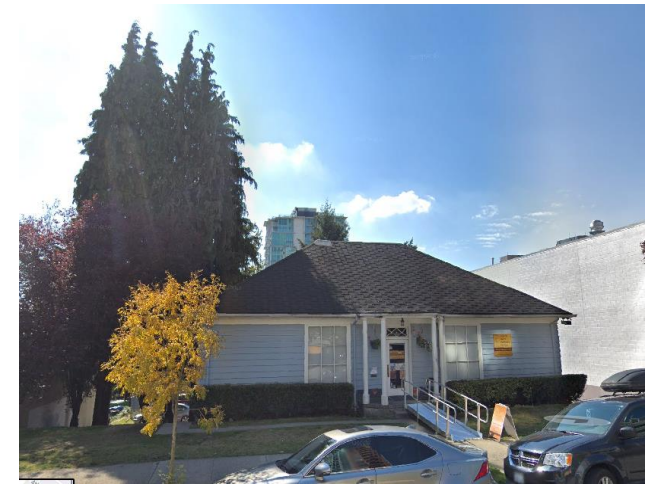


History



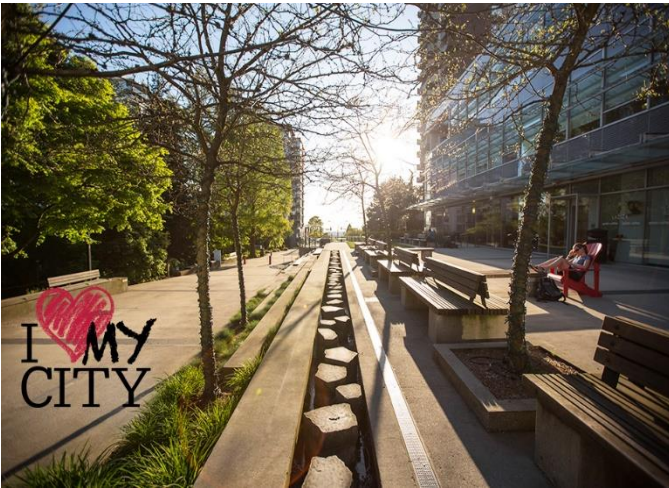
Before 1975 the library was located on a wedge between West 8th and West 12th which now houses an apartment called “The Library”.

Before that location it was housed in several areas of Lower Lonsdale including Presentation House and the North Shore Women's Centre since 1924



Civic Plaza

The “new” location has a great plaza.
It is so warmly used for lounging, playing,
listening to music, selling produce, showing
summer night movies, gathering with friends
and so much more



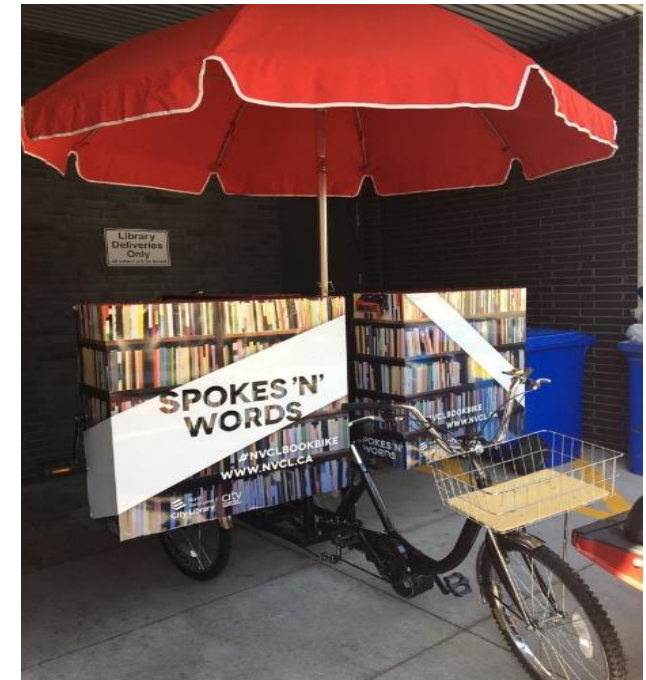
Spokes 'n' Words

The library is not just a building

Book bike added tour location in 2018

The library is on the go at community events

Pedal and e-motor powered



1st Floor

As you enter the library,
you are hopefully greeted by a friendly face
and our wall of “Welcome” in many languages



1st Floor
To your right is
the retail area with the newest released books,
staff recommendations and comfy seating



1st Floor
To your left
Our new Lounge area.
This is presently a work in progress
The wall between the library and the café was removed.
We will have foldable doors for closed area.
(library in the morning & café in the evening)



Before



Work in progress

1st Floor

On to the Children's Department.

On the way is the Hold Pick Up and Free Handout area

The program room on the right hosts the
NV City SAT every 4th Thursday of the month.



1st Floor
Children's Department
DVDs
Computers
Imagination Tree
(online – several options)

Books
Study Area
Dancing Bear



1st Floor

Lovely Children's Garden



1st Floor
Behind the scenes
Acquisition Department
where items are received and deleted from our collection,
along with a few repairs, and other tasks



1st Floor
Behind the Scenes
Sorting Room

where books being returned are sorted into bins
before going onto trolleys to be shelved.

Surrey library started this process,
North Van District used it for a while, but it did not work well,
so they like WV still manually sort.



Head upstairs
to the 3rd Floor.

On the way is
Wilbur's Web,
one of the library's
art installations



3rd Floor

2nd floor

Wilbur's
Web

Children's
Department

3rd Floor
Non-Fiction Collection
(Factual information)

About 5 years ago we undertook a huge project, and made the collection a little more like a bookstore, putting like items together, and then sorting by Dewey decimal, (this helps staff find the item on the shelves.)



3rd Floor

Information Desk

Staff ready to help

Reference Material

Consumer Reports

(planning to buy, check
reviews & compare)

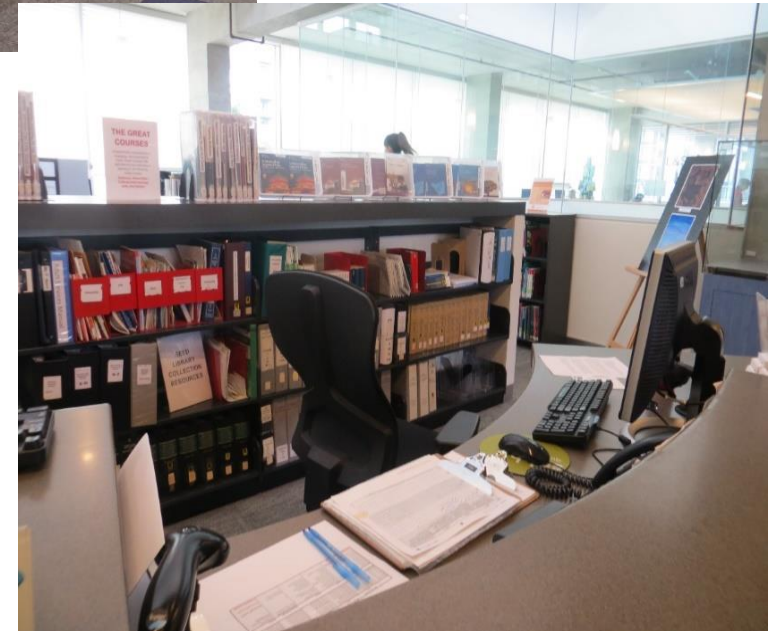
Financial information

Government documents

Citizenship Information

Phone Books

(Online – Government Docs
and Consumer Reports)



3rd Floor

A seating area
to sit and read



ESL collection
(English as a Second Language)

Foreign languages books
5 Languages
based on NV City Ethnic Census
Farsi, Chinese, Korean,
Spanish, Tagalog,
plus French
(in Canada it is not a foreign language)

Partnership with Hope Centre
Access to Kelty Dennehy Mental
Health Resource Centre material

3rd Floor Interesting Collections

Sustainability Collection

Watt Meter - electricity using
Power Monitor – electrical cost
Radon Kit - radon in house



Seed Library

Partner with Edible Garden Project
Take seeds, plant them, harvest
plant, save seeds, return to library



3rd Floor
16 Public Computers

Always is high demand
Get 1 hour per day

Extensions available,
if low demand, writing exams
or filing out forms

Reserve a computer at the
booking station, for next
available machine

Sign into a computer using
your library card or guest pass



Photocopier &
Booking Station

3rd Floor

Scanner & Microfilm / Microfiche Reader

Genealogical research

Newspapers from late 1800s

NS News sent to film 2x / year

Only resource when their building
burned, many years ago



Large Print Reader

Put a book or document on a
sliding plate and enlarge the font.

Colour of the letters or
background can also be changed
to make reading easier.
(yellow on black)



3rd Floor Technology

Digital Services Coaching

Book 1 on 1 training with staff
for help with computer issues.

45 minutes sessions



Digitization Station

Modernize old media items

Initial training session
then up to 4 hours / day

Convert slides, videos, negatives
and pictures to a memory stick.

Convert audio items records and
cassettes to a memory stick.

3rd Floor

Recording Studio

Latest edition

Sound proof room

Record music if a musician

Do podcasts

Make own films

Record you tube sessions

Record resume for job interviews



3rd Floor Community Learning Lab

Coming soon...
Tenders have gone out
Enclosing the under used balcony



3rd Floor

Leaving the 3rd floor by elevator

Administration Office with the Chief Librarian & PR Staff is to the left.

Library's Meeting Room is on the right.

Used for a variety of library programs and community groups.



Outside Meeting Room



Inside Meeting Room

Seniors Programs

Seniors' Gathering
2nd Tuesday of the month
10am to 11:30am.

Just celebrated 8 years.

Core group of 12
more depending on topic

All candidate meetings
1 of best in area
60 to over 150 people

Tuesday October 8, 2019
Federal Election
all candidates meeting

Planning session 2x / year
Seniors request topics
Chat – all participate
round table on various topics
Jokes – share funnies, that get
shared around the world



Collaborative Programs

Robyn – Lionsviews' previous coordinator

Silver Harbour, NSNH & JBCC talk about Seniors Programs.

Partnered in 2018 with Lionsview and Allies & Aging
With a Transit program
“How to use and ride it safely”



Collaborative Programs

July 2017 partnered with City SAT
“Seniors on the Go”

Keeping seniors street safe &
best ways to get around.

Speakers from Silver Harbour,
NV City Staff & RCMP

April 2018 Cherian presented
Technology and Seniors
inspired after hearing
presentation at the Coalition Mtg.
He also presented at WVML



Collaborative Programs

2 Senior Expos celebrating International Seniors Day



NS Comm. Resources
Alzheimer's Society
NSNH



Lionsview & Silver Harbour



Van Coastal Health
Keep Well



2nd Floor – Readers Floor

3rd Floor

2nd Floor

Wilbur's Web

Children's



Quiet Study Room
Boardroom
Magazine & Newspapers
Reader's Advisory / Info Desk
Fiction Collection
Book Club
CD Books
Large Print
Dvds – Movies / TV Series / Docs
CD Music
Teen Collection
Study Rooms

2nd Floor

Quiet Study Room

Started as the Media Room
dvd & audio collection
Collection downsized
& moved to new area

Increasing demand for
3rd Floor Program Room
Studiers displaced
needed new home, so
moved to the quietest area



Quiet Study Room & Copier / Printer

2nd Floor

CD Music Collection

Classical

Country

Popular

New Age

Multicultural

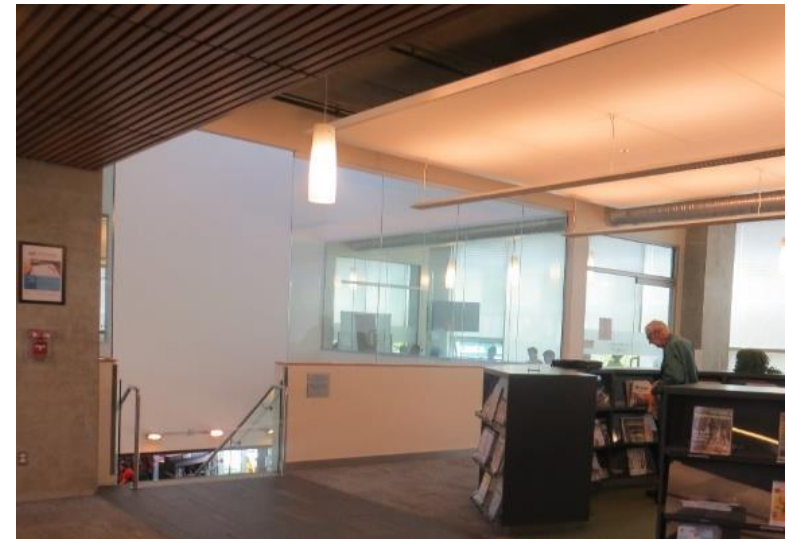
Movie Scores



The Boardroom

Meeting Room

Study Room



2nd Floor

Magazines & Newspapers

Newspapers

Do not go out
(Online - Press Display)

Magazines

Newest editions do not go out
Older editions go out for 1 week
(Online – RB Digital)

Monthly Display
Topic of the month or Season



Magazine Racks &
Monthly Reading Display

2nd Floor
Information Desk
Reader's Advisory

Online – Novelist
Find author and series lists
Read-a-likes

Online – Outlook Online
(Interlibrary Loans)
If we do not have an item
we can try to get it from
another BC library
Generally here within 2 weeks



Fantastic Fiction
www.fantasticfiction.com
All books written by an author
Great for series information

2nd Floor - Teen Area

Old library had no place for teens.
Library lost readers from 12 to 18

The Room especially for Teens
to keep interest in
reading & the library

Monday to Friday from 3 to 6
Activities and Study.



Teen advisory plan programs

1 sits on the Library Board

When classes are in,
room used for meetings
and other study.

Online - Solaro



2nd Floor

Graphic Novels

Just outside the Teen Room

Comic book format,
but not the old fashion kind.

Many are works of art.



Study Rooms

We have 2 for 2 person
collaboration – great for tutors

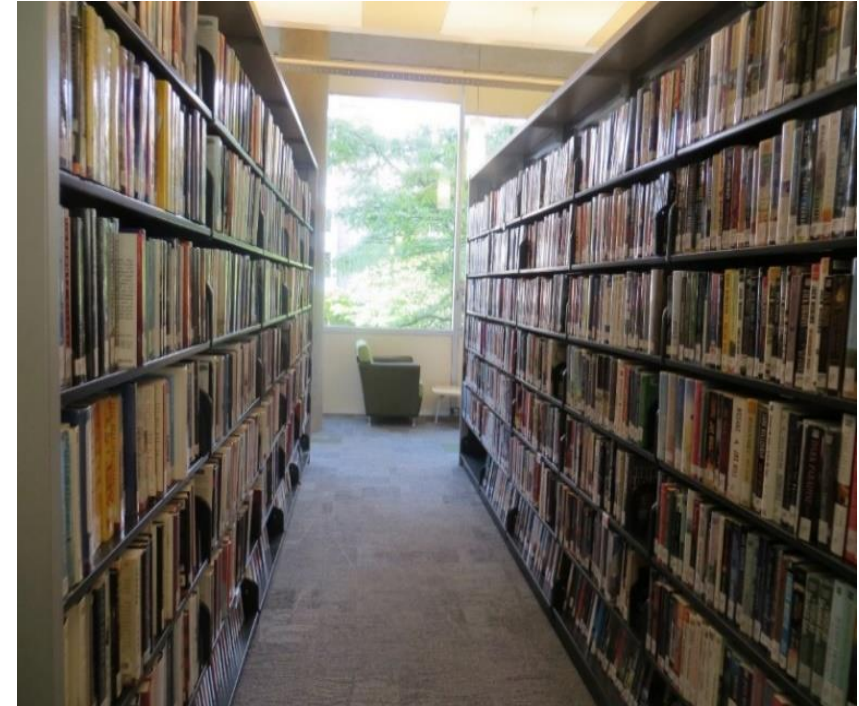
Book at 2nd Floor Info Desk in
person on the day of

2 hours / day



2nd Floor Large Print Collection

Books with a larger font
Generally Bestselling Authors
Fiction / Mysteries / Westerns &
Non-Fiction
1 Magazine – Reader's Digest (US)



New & Recommend book shelf
& Large Print Readers Digest

2nd Floor Fiction Collection

Hardbacks & Paperbacks
Fiction
Mysteries
(Thrillers with Fiction)
Science Fiction / Fantasy
(separate PB areas)
Westerns
Romances
(separated in PB only)



2nd Floor

Book Club

About 70 titles
12 copies of 1 title
For group reads
Take out 1 or more.



General Public Audiobook Collection (Nonfiction near the washrooms)

Great for commuting or exercising.

(Online – Cloud and RB Digital
Download Audiobooks and Ebooks)



2nd Floor

DVD collection

3 genres

Movies - filed by title

TV series – filed by title

(British series are very popular)

Non-fiction – filed by dewey subject
(Travel, Nature, Exercising)



Video Games

Variety of formats.

Xbox

Playstation 3 & 4

Wii



*Some Blu-Ray movies are available, but only when in a 2 pack with a regular dvd

Special Services Audiobooks

Register at home library
Self Declare Disability & Sign Form

Audiobooks known as DAISYs
(Digital Accessible Information SYstem)

Need a DAISY player
Plays

DAISY/MP3/CD books/CD Music
Can download to new machines



Collection in Staff Area
Books chosen for patron
based on interview & requests



CD Books are often used to fill
patron requests

Books placed on shelves
waiting for pick up or delivery

Additional Audio Resources



History

Once produced Audiobooks for BC
Funds cut - 50 titles / year
& exchanged for 50 CELA titles
2010 - All funds gone & no CELA
BCLA-AIG searched for solution
NNELS stepped in

InterLINK works with NNELS
NNELS digitized many of ILINK's titles
InterLINK will burn disc for library

Pool Collection

12 InterLINK libraries of Lower
Mainland contribute money
towards collection

Books distributed & housed
within those libraries

3 libraries / year meet 3 times to
chose commercial titles for collection

Database with titles & location

Disc and Download Material

Request titles for patrons as needed

Work closely with all libraries,
but especially NS to promote service

Additional Audio Resources

NNELS – National Network for
Equitable Library Service



Supported by province of BC
Download titles
(Discs can be “burned” for
patrons through InterLINK)
75% of titles are digital voices
Will produce requested items
Access through Library Registration

CELA - Centre for Equitable
Library Access (not NVDL)



Subscription
Lots of Canadiana
Human Narrators – volunteers
Bookshare – US – good NF - digital voice
Discs & Downloads provided
Direct to player
Discs by mail
Magazines & Newspapers
Deposit collection - Use ½
Access through Library Registration
If download, 1 time contact

Special Services

Home Services

“Can’t come to the library,
the library will come to you!”

Delivery within our municipality
(NVD & WV also do)

Books chosen for patron based
on interview and requests

Deliveries once a month

Call Monday

Delivery Wednesday afternoon
(or arrangements)

Books delivered in bag

Swap bags at door



Spring

Assistive Help

North Vancouver City Library

<https://www.nvcl.ca>

Special Services

Margarete Wiedmann - 604-998-3460



North Vancouver District Library

<https://nvdpl.ca>

Talking Books & Home Services

Yvonne Thompson - 604-990-5800
ext 8125



West Vancouver Memorial Library

<https://westvanlibrary.ca>

Assistive Services

Kelly Bailey - 604-925-7437



Public Library InterLINK -

<https://www.interlinklibraries.ca>



Humanware

<http://www.humanware.com/en-canada/home>

1-888-726-7273

Canadian Assistive Technology

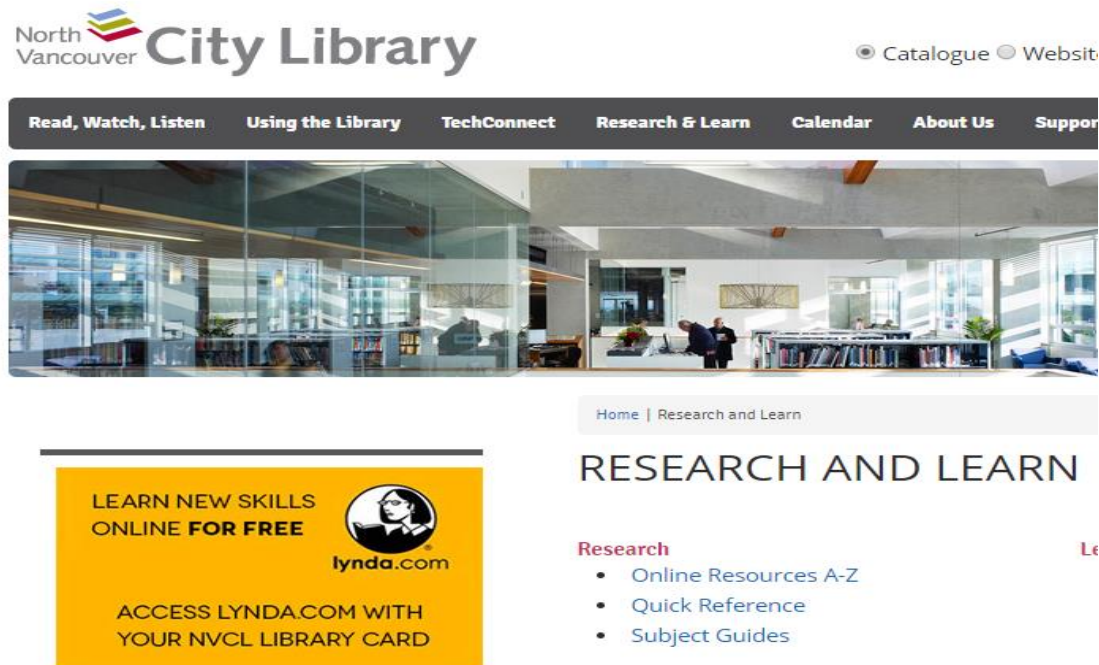
www.canasstech.com

1-844-795-8324 (in Burnaby)

Online Resources

<https://www.nvcl.ca>

NVCL library card required
& must be a NV City resident



Outlook On-line – Interlibrary Loan
Cloud Library – Ebooks & Audiobooks
RB digital – Ebooks, Audiobooks,
Magazines & Movies
(NVDL has Libby aka Library to Go)
IndieFlix - films
Novelist - similar authors or subjects
Lynda.com – computer tutorials
Mango Languages – learn a language
Press Reader – newspapers
2 car repair databases
Children's Resources - Tumblebooks
Teen Resources - Solero

Future

The library continue to evolve
both physically & virtually
to keep up with patron needs



Come Visit!

Questions?

